



Larkin Landscaping

(801) 294-0023 (801) 509-0641

FAX: (801) 294-0354

Email: Larkinlandscaping@hotmail.com

P.O. Box 1344

Bountiful, Utah 84011

TERMS AND CONDITIONS

These terms are between you and Larkin landscaping and govern our respective rights and obligations.

Larkin landscaping is licensed and insured. Please note that your use of any **Larkin landscaping** services is also governed by our conditions of use and privacy notice, if you sign up with us, you accept these terms, conditions, limitations and requirements. Please read these Terms carefully.

By participating in Larkin Landscaping's services, you accept and agree to be bound by the terms and provision of this agreement. In addition, when using these particular services, you shall be subject to any posted guidelines or rules applicable to such services. **Any participation in this service will constitute acceptance of this agreement.** If you do not agree to abide, please do not use our services.

PRIVACY STATEMENT

Larkin Landscaping collects and stores client's credit card information exclusively for payments of services performed in the client's yard. If clients have set up an automatic bill pay the credit card will be run automatically and clients will receive an email and a copy of the paid invoice. If invoices are 90 past due clients give us the right to run the credit card we have on file, if there is no credit card on file the client will be sent to collections. We do not share client's names, addresses, or telephone numbers with any third party. Names, address, and phone numbers are used for Larkin Landscaping's use to better serve our clients. By accepting our services, you give Larkin the right to use your phone number, email address, address, and other information to contact you and serve you.

SERVICES

Every scheduled visit will be performed unless notified otherwise. Schedules are set to maximize performance; due to uncontrollable conditions such as weather and traffic we cannot specify an exact time of service and we reserve the right to change the scheduled date.

Note: Some of our services, such as mowing, Leaf Removal/Clean-Up are seasonal and might not be performed in the dormant season. Please contact us at least 48 hours prior to your scheduled visit if you have specific requests.

Clients are not required to be at home while service is performed but the service area must be accessible and free of obstructions (lawn furniture, toys, trash, bio-hazardous materials, etc.) prior to the scheduled visit. All pets must be secured as to pose no threat to service personnel. If we find obstructions, we will service what we have access to and you will be charged for a full service. Larkin Landscaping will not be responsible for damaging any unsecured cables, wires, irrigation pipes or heads, lines etc., which are not installed deeper than 3" below ground level.

The Contractor will use commercially reasonable efforts to complete a project in the time frame promised. However, Contractor shall not be liable for any delay in the completion of the work.

NOTICE OF DAMAGE

Client must notified Larkin Landscaping at 801-294-0023 within 48 hours of any damages caused by Larkin Landscaping employees while performing work (via phone call for minor problems and in writing for more serious issues). In most cases, Larkin Landscaping will address the problem within two to five business days after receiving client's request. In some cases it may take longer, depending on circumstances Larkin Landscaping's control (such as, but not limited to: weather)



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SATISFACTION:

If for any reason, you are not 100% satisfied with your services, please contact 801-294-0023 within 24 hours to resolve the issue. We pride ourselves on exceeding our clients' expectations and we want to keep communication open.

PAYMENT POLICY

All payments are due 30 days after receipt. If a payment is not received or payment method is declined, a 2% finance charge will be applied to all overdue balances every 30 days. If overdue invoices surpass 90 days the client will be sent to collections and all services will be suspended immediately. If clients have a credit card on file and has overdue balances of 90+ client gives Larkin the right to run the credit card on file.

Somewhere say that we require a credit card on file for liability reasons? For accounts that are 90 days past due.

Payment. Customer shall pay the Contractor the full amount of the Invoice, including all taxes and fees as follows: (1) 50% down upon signing of the Invoice by the Customer, with the balance due upon completion of the work described in the Invoice. (2) 50% deposit down upon signing of the Invoice by the Customer, 25% due after seven days after project has started, and the remaining balance due upon completion of the work described in the Invoice. (3) If client is billed on a monthly basis, payment is due within 30 days of receipt for the previous month's services. Payment terms shall be stated on the Invoice. You may pay in U.S. Dollars by check, money order or credit card. We accept most major Credit Cards: Visa, MasterCard, Discover, and AMX. Please make all checks or money orders payable to Larkin Landscaping and send to PO BOX 1344, Bountiful UT 84011. The outstanding balance is due in full by due date. We may, in our discretion, accept partial payments, please contact us for more details. We reserve the right to suspend or cancel our services until payment is received. Services will be terminated if full payment is not received within 60 days after date of invoice. Any checks returned by the issuing institution will be charged a processing fee of \$35. We do not offer refunds for services that have already been performed. Each year the price of our services can be subject to an increase, Larkin Landscaping will advise you if your monthly price increase. If you have a bill discrepancy, you should notify us within 7 business days after the receipt of your invoice. We offer your invoice to be mailed or emailed to you at your convenience. Invoice inquiry, please call 801-294-0023 Information and appointments 801-209-5478.

TERMINATION OF SERVICES

If client desires Larkin to stop work we require 7 days notice of cancellation.

Please send such notice by regular mail or email. Account must be paid in full prior to cancellation date. Termination does not remove your responsibility to pay all fees or costs in collecting any past due amounts, including costs of attorneys or a collection bureau, those fees and costs will be added to your balance. We may, in our discretion, accept a 30-day or immediate cancellation notice for the following reasons* : You or your spouse are active military and transferred out of the local area, you sell your property, unemployment, sickness and/or death. (*We may ask for proof for early cancellation). A termination fee may apply if cancellation notice is not given.

We have the right to fire any client for any reason.



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SKIPPING SCHEDULED DATES:

2 day notice is required for skip of a scheduled visit. Please call 801-294-0023, 2 days before your normal scheduled service and let us know you want to be skipped. Scheduled visits will be charged if 24 hours notice is not given.